DROPS & RE-ENROLLMENT



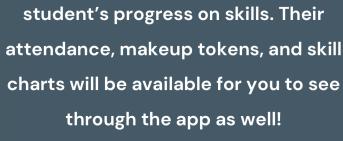
If dropped from classes due to lack of payment, (failure to pay or failed autopayment) accounts will be charged a \$10 re-enrollment fee. We will no longer be allowing students to enroll back into a class that has a waitlist.

These changes will go into effect starting on January 31st, 2024 for the February tuition and enrollment.





Starting in January, we will be integrating our app into our attendance using iPads which will also allow our staff to record your





december 20th, 2023



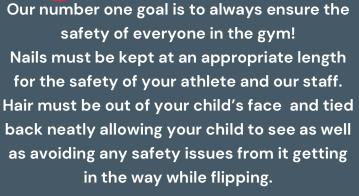
WATER BOTTLES

We want our students to stay safe and hydrated during class! Please make sure you send them with a <u>water bottle</u> that <u>closes completely</u> with <u>clear liquids</u> only. Colored drinks often stain our floors if spilled.





HAIR TIES & PROPER APPAREL



Hair ties can be purchased at the front desk for 25¢ or we have rubberbands available free of charge.



Clothing is also very important in keeping our athletes safe. They need to be in clothes they are comfortable moving in. Please make sure there are no buttons, snaps, zippers, strings, or hoods. Leotards are available for purchase in our pro shop but are not required!

For aerial arts please wear form fitting clothing that will not get caught in the equipment and long pants to avoid too much friction from the silks on skin.

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WAITLIST POLICIES

Students who are aging out of their classes (Preschool gymnastics Toddling Toucans-Flying Fives, Little Ninjas, and Level I Aerial Arts classes) must be on a waitlist two months before their birthday in order to be placed on the priority list to move up. If you are not on the list two months prior and there is not a spot available when your student's birthday comes, you will not be able to hold the spot in your current class.

If your student is currently on a waitlist for an age restricted class (for their current age) and has a birthday coming up please see the desk in order to get them on the next class list.

When a spot becomes available for a waitlist, an email will be sent to you. You will have 48 hours from the time the email is sent to respond in order to secure your spot. After 48 hours the spot will be offered to the next person on the waitlist.



MAKEUP POLICIES

We offer two makeup tokens per month if your child is absent for their class. These tokens expire 60 days from the missed class. We cannot offer a makeup class if the student does not yet have their token on their account (ex: making up a class tomorrow for a class that will be missed next week).

If you will not be able to attend a scheduled makeup class please let us know as soon as possible. Your makeup tokens will re-instated to their original expiration date if you inform us they will not make it 24 hours in advance.

If you will be absent for your regularly scheduled class please let us know as soon as possible so we are able to offer that class as a makeup spot for another student that week! As you know, it is difficult to get into makeup classes currently!

11 12 1 2 9 3 8 7 6 5 4 IT'S TIME!

CLASS TIME REMINDERS

Please arrive to your classes early enough to get your child ready for class.

We understand there are times it is out of your control, and with winter weather we always want you to drive safely! With that in mind, please understand that coming into class late is disruptive and is unsafe if the child is unable to warm up and stretch properly.

Please do not talk to your child during class as it is distracting to the entire class and can quickly become unsafe.

Please make sure to arrive to pick your children up on time. We do not have staff available to sit with them after class time has ended. Parents of students in preschool classes must stay where the teacher can get their attention for the duration of their class.

HOW WE COMMUNICATE

Our biggest communication is through our emails! If you unsubscribe from our email blasts you may miss important information. However, we use many platforms to stay in contact with our ESA family! If there is a closure due to weather or an unforeseen circumstance we will update our Instagram, Facebook, and our Parent Portal. This is also where we post and update about camps, workshops, and other fun events coming up!!!



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